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	l	Keller, Paul & Pyzdek, Thomas. Six Sigma Demystified. McGraw-Hill Professional. 2004. pp. 3-4, 100-102, 147-148 and 291-292						
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EXAMINER				DATE CONSIDERED				
EXAMINER Include copy (: Initial of this fo	if citation considered, whether	or not citation is to applicant.	s in conformance with MPEP 609; draw line thr	ough citation i	if not in conformar	nce and not considered.	

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